



**4860 Broadway Denver, CO 80216  
Freshies Coupon Redemption Policy  
As of January 12<sup>th</sup>, 2010**

This document outlines the terms and conditions governing the redemption of any Freshies Food Corporation (FFC) coupons by its retailers or other customers. This Freshies Food Corporation Coupon Redemption Policy may be modified at any time by FFC in FFC's sole discretion. Any FFC Coupon Redemption Policy shall be available to retailers and other customers for review upon written request. The current FFC Coupon Redemption Policy is set forth as follows:

**YOUR REDEMPTION OF OUR COUPONS INDICATES YOUR ACCEPTANCE AND COMPLIANCE WITH THIS REDEMPTION POLICY ("THE AGREEMENT"). NO COURSE OR DEALINGS BETWEEN US, OR ANY PURCHASE ORDER, INVOICE, RETAILER-POLICY OR SIMILAR DOCUMENT SHALL BE CONSTRUED TO MODIFY ANY OF THE TERMS IN THIS AGREEMENT.**

- A. Redemption at the Store
  - 1. Coupons are redeemable only by a consumer purchasing the flavor, quantity and size of the specific brands and product(s) stated on the coupon, with the face value of the coupon deducted from your retail price. Only one coupon shall be honored per customer for each offer as stated.
  - 2. Coupons may not be reproduced, photocopied, mutilated, trimmed or altered in any way by the retailer or consumer.
  - 3. Coupons are non-assignable and are void if transferred from their original recipient to any other person, firm or group. FFC does not permit the unauthorized distribution, collection, sale, or assignment of its coupons for any reason. Therefore, coupons are not to be used in swap boxes, taped to product or placed on hooks near FFC products, gathered and distributed by any person or group for charitable fund-raising purposes, or otherwise used in any way except as described in Section A1 above.
  - 4. Coupons are void if taxed, restricted, or prohibited by law.
  - 5. The consumer is required to pay any applicable sales tax.
  - 6. Coupons will be redeemed only at retail locations in the United States, its territories, and at U.S. Military bases.
- B. Processing Coupons for Payment
  - 1. FFC will only accept properly redeemed and identified coupons:
    - a. Directly from the retailer; or
    - b. Through authorized retailer clearinghouse; or
    - c. Through retailer-billing agent; or
    - d. Through wholesaler-billing agent.
  - 2. All applicable IRS reporting requirements, including obtaining an appropriate taxpayer identification number must be complied with by retailer and its agent.

3. To redeem coupons for FFC, send properly redeemed coupons to the redemption address identified on the coupon.
- C. Policy for Payment and Denials
1. You will be reimbursed for the following three (3) items only:
    - a. Face value of coupons or if the coupon calls for free merchandise, for your retail selling price (up to the stated maximum value printed on the coupon); and
    - b. 8¢ for handling each coupon properly redeemed (the 8¢ covers the following costs: front-end handling by the retailer; store to headquarters accounting; store occupancy; sundry loss; cost of funds; and coupon processing which covers any special handling, invoice preparation or other fees); and
    - c. Reasonable out-of-pocket costs incurred for the physical transportation of the coupons to us or to our authorized agent. We will not pay for any administrative or consolidation fees and, except as described in (ii) below, we will not pay any other up charges that your or your agent (if you use one) may assess on or in lieu of such pass-through/out-of-pocket expenses. The transportation costs will be reimbursed as follows:
      - i. For the retailers who sort the coupons they have redeemed and submit them directly without the use of any third party agent, you will be reimbursed for incurred reasonable postage (i.e. first class mail insured) or other shipping charges, as indicated in the package received.
      - ii. For those retailers that are using a clearinghouse or billing agent, we will reimburse you at the rate of \$5.50 per thousand of coupons redeemed (\$5.50/M).
  2. Coupon claimed amounts, reimbursement and coupon adjustments cannot be deducted from product invoices or purchase orders. Invoice deductions and deduction fees are not in compliance with FFC redemption policy and any attempt to take such deductions may, at the sole option of FFC, void all coupons submitted for reimbursement.
  3. FFC reserves the right to request evidence of proof of purchase to show that sufficient stock was purchased within the last 90 days to justify the number of coupons submitted and reserves the right to audit the coupon sorting and billing service of any retailer or any agent invoiced in the handling process. Any failure to comply may void all coupons submitted.
  4. FFC will only accept properly redeemed and identified coupons: (a) directly from the retailer; or (b) through a FFC authorized retailer clearinghouse, retailer-billing agent, or wholesaler-billing agent. Submissions must maintain proper single store identity and address. Electronic clearing or any other exceptions to our standard process require prior written agreement. FFC reserves the right to deal directly with all retailers on all matters pertaining to any coupon submission. FFC reserves the right to audit the coupon sorting and billing service of any agent invoiced in the handling process. Submissions by unauthorized intermediary agents will not be accepted. Disclosure of redemption data to a third party by a retailer or intermediary party is prohibited.
  5. Applicable Jurisdiction: Any lawsuit involving coupon processing or payment disputes shall be brought within 18 months of the original date of coupon payment or such claims shall be deemed extinguished. Any such lawsuit

shall be filed and conducted in a state or federal court located in Denver, Colorado. Each party shall be responsible for its own attorneys' fees and costs.

6. If false or misleading verification information is provided on a questionnaire to FFC, or a certified clearinghouse, redemption privileges with FFC may be permanently terminated.
  7. Each shipment of coupons will be considered as a whole and FFC reserves the right to refuse payment for an entire shipment if any portion of the shipment is found to be improperly redeemed.
  8. Failure to observe these terms and conditions for proper redemption may, at the option of FFC, void all coupons submitted for reimbursement, and all coupons may be retained as property of FFC without payment. FFC reserves the right to forward coupons which FFC judges to be misredeemed, to law enforcement agencies for their review and investigative purposes.
- D. Miscellaneous Terms
1. The cash redemption value of each coupon is 1/20 of one cent.
  2. It is FRAUD to present coupons for redemption other than as provided by this Agreement.
  3. YOU AGREE THAT FAILURE TO OBSERVE THESE TERMS AND CONDITIONS FOR PROPER REDEMPTION MAY AT THE SOLE OPTION OF FFC VOID ALL COUPONS SUBMITTED FOR REIMBURSEMENT AND ALL COUPONS MAY BE RETAINED AS THE PROPERTY OF FFC, WITHOUT PAYMENT. THE EXERCISE OR WAIVER, IN WHOLE OR IN PART, OF ANY RIGHT, REMEDY OR DUTY PROVIDED FOR IN THIS AGREEMENT WILL NOT CONSTITUTE THE WAIVER OF ANY PRIOR, CONCURRENT OR SUBSEQUENT RIGHT, REMEDY OR DUTY UNDER THIS AGREEMENT.